

December 10, 2018 OKDRS Regular Commission Meeting Submitted by Melinda Freundt, Director

Executive

Cohort – Customer Services – Opportunity to learn best practices, discuss challenges and successes from other states

Stephanie Roe, Lead. Participants include: Charlie Watt, DRS, Carolina Colclasure from ORC, as well as Theresa Flannery, Dale Rogers Training Center and ORC members.

Monthly Partners Meeting – Wrapping up transition plan for new Governor Administration

United We Ride meeting – Finalizing Annual Report

Disability Determination Services

Town Hall Meeting
End of Year recognition

Oklahoma Works Alumni Celebration

Client – Northeast area within VR was honored
Kevin Statham, CFO, honored as the Workforce System Champion

Process Improvement (PI)

Federal Reporting

Quarter 1 PY2018 RSA-911 has been submitted.

AWARE

The AWARE team recently completed error corrections so the RSA-911 for PY 2018 Q1 could be submitted. In addition, the team has been working on projects that will involve changes to AWARE (no cost adaptations) to reduce paper work including the use of electronic signatures for Eligibility Determinations and Case Closures. The goal is to reduce the amount of time spent printing, signing and scanning documents. The team is planning to roll out a new method of capturing authorization information to allow Financial Services to track the new prior-approval requirement for equipment. And will conduct a transition webinar to provide staff working with students with disabilities, guidance on documenting cases for accurate reporting of credential attainment and skill gains.

Case Review

For the month of November the QA (Quality Assurance) team is currently auditing a pull of 508 closed cases.

The Process Improvement Quality Assurance Guide 2018 was submitted to the Field Coordinators and Division Administrators for review.

Research completed regarding the future implementation of electronic signatures for Eligibility and Closures in collaboration with WINTAC, the AWARE Team and FC's. Training on this topic is scheduled with the AWARE Team, Rod and Brenda for further clarification of how those signatures will appear on the AWARE system as well as what the QA team will look for and expect to find while auditing cases.

IRR (Inter-rater reliability study) completed with weekly QA meetings to explore pertinent issues and accountability.

Program Standards, Statistical Research

The research staff completed the Older Blind survey report for FFY 2018 and initiated an online counselor survey to obtain information for the Statewide Assessment, transition, and business services.

Policy

Proposed rule revisions have been completed and properly formatted for Oklahoma Administrative Rules and commission packet deadline for December submissions.

Fair Hearing

The Fair Hearing Coordinator received one hearing request for this reporting period.